

Towards QA collaboration and exchange : ECA's work on assessment of internationalisation and joint programmes

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european consortium for accreditation

Content

- ECA: foundation and aims
- Assessment of internationalisation:
 - CeQuInt project
- Accreditation and recognition of joint programmes:
 - JOQAR project
 - Recognition of joint degrees
 - Accreditation of joint programmes

ECA: foundation and aims

- 16 agencies from 12 European countries; founded 2003
- Aims:
 - Mutual recognition of accreditation & QA decisions
 - Mutual learning and dissemination of good practices
 - Information on quality and facilitation of internationalisation
- Results:
 - Mutual recognition agreements
 - Code of good practice, QA principles, publications, projects
- New services:
 - Internationalisation Certificate
 - Coordination Point for Joint Programmes
 - Trainings

Assessment of internationalisation

- Aim: Internationalisation certificate awarded by ECA
- EU funded project: Certificate for Quality in Internationalisation (CeQuInt)
- To assess quality of internationalisation
 - Qualitative assessment (not quantitative indicators)
- To reward internationalisation
 - Award of a Certificate for Quality in Internationalisation
- To enhance internationalisation
 - Expert report with recommendations
 - Good Practice Workshops
 - Online Platform for sharing Good Practices

CeQInt Project Partners



Project groups

Logos of project groups for 2012 and 2013:

- 2012: nvaao, Cti (Commission des Titres d'Ingénieur), AQ (Agency for Quality Assurance and Accreditation Austria), FINHEEC, agency for science and higher education, n.a.k.v.i.s (Nacionalna agencija Republike Slovenije za kakovost v visokem šolstvu), Agència per a la Qualitat del Sistema Universitari de Catalunya, FIBAA, ZEVH (Zentraler Evaluations- und Akkreditierungsausschuss Hannover), aeres (agence d'évaluation de la recherche et de l'enseignement supérieur).
- 2013: DAAD (German Academic Exchange Service), ANECA.

Steering Group

Stakeholders Group

Logos of project groups for 2014 and 2015:

- 2014: ACA (ACADEMIC COOPERATION ASSOCIATION), nvaao, BUSINESSEUROPE, nuffic, DAAD (German Academic Exchange Service), esu (European Society for Quality Assurance), CHE Consult.
- 2015: (No logos shown for 2015 in this section).

- 15 higher education institutions
- Belgium,
- Denmark,
- Finland,
- Germany,
- Italy,
- Lithuania,
- Norway,
- Poland,
- Spain,
- The Netherlands,
- UK

2012

2013

2014

2015

10	11	12	01	02	03	04	05	06	07	08	09	10	11	12	01	02	03	04	05	06	07	08	09	10	11	12	01	02	03	
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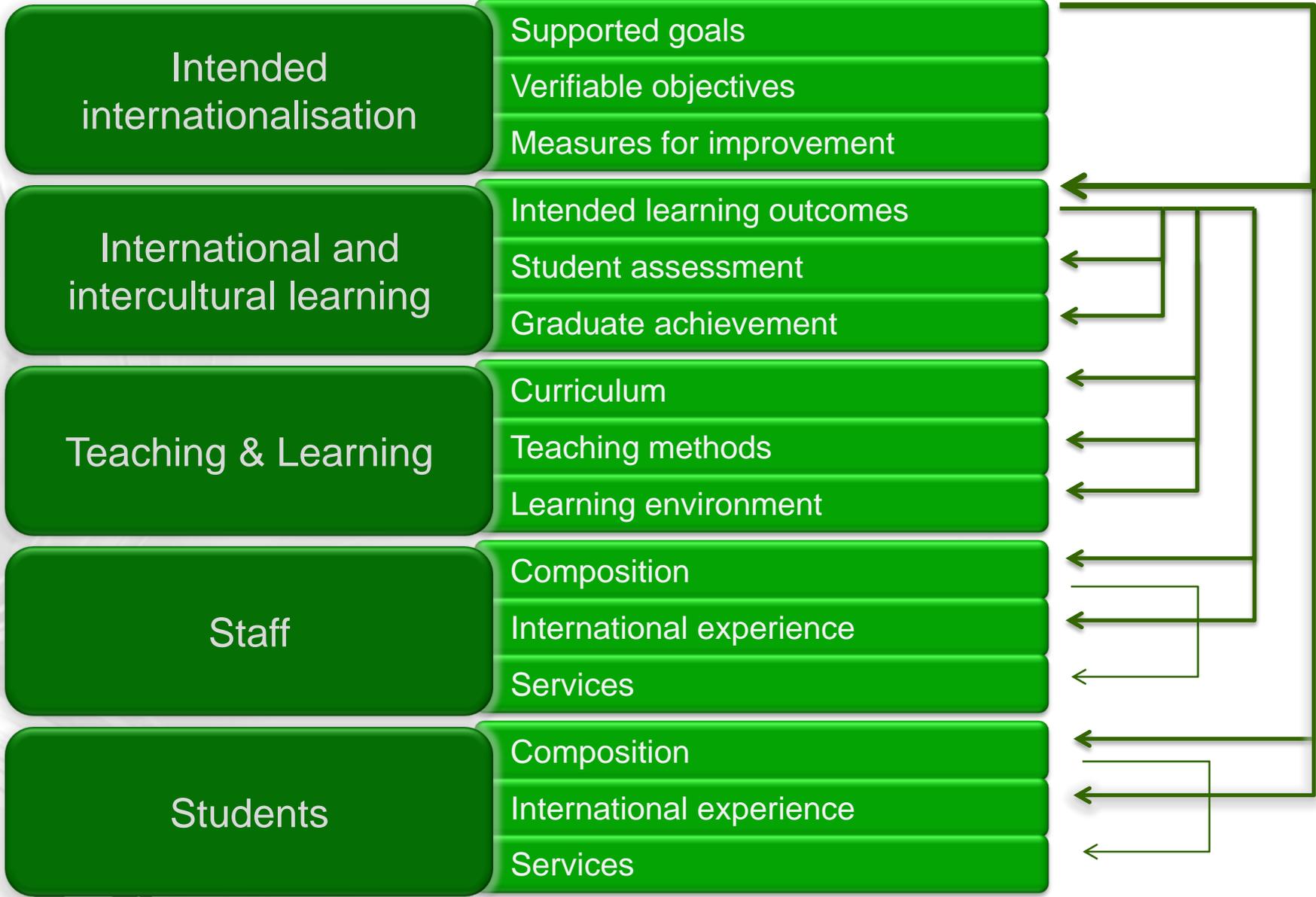
12 Pilot procedures

Programme level

- AQ Austria: International Health and Social Management, Management Center Innsbruck
- ASHE: Medical Studies, School of Medicine, University of Zagreb, Croatia
- CTI: Ecole des Ponts Paristech, France
- PKA: Bachelor Studies in International Economics, Warsaw School of Economics, Poland
- SQAA: Master International Business, University of Ljubljana, Slovenia
- ZEvA: Master European Integration / European and International Law, Saarland University, Germany

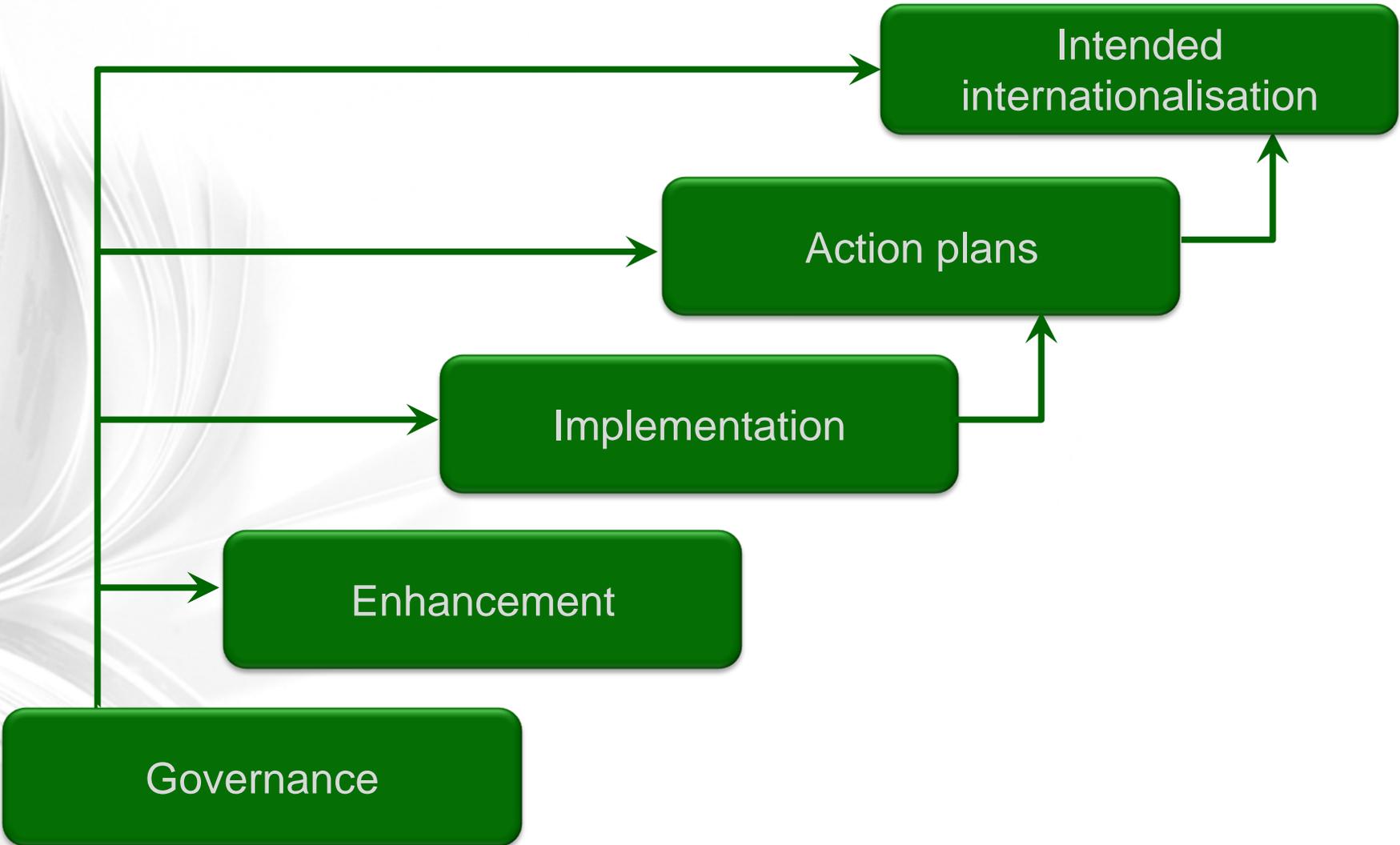
Institutional level

- AERES: Université de Reims Champagne-Ardenne, France
- ANECA: Faculty of Education, University of Murcia, Spain
- AQU Catalunya: Faculty of Economic and Business Sciences, Universitat Pompeu Fabra, Spain
- FINHEEC: Laurea-ammattikorkeakoulu (University of Applied Sciences), Finland



Framework institutional level

Assessment standards



Assessment methodology

Certificate for Quality
in Internationalisation

Certificate for Quality
in Internationalisation

Certificate for Quality
in Internationalisation

Frameworks for the assessment
of quality in internationalisation

Guidelines for applicants
and their self-evaluation report

Appeals Procedure

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european consortium for accreditation

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Accreditation and recognition of Joint Programmes (JPs)

- JPs are on top of the European HE agenda
 - Stimulating mobility, international/intercultural competences, partnerships HEIs
- Total number of JPs: 4,000 (estimate European Commission)
- Obstacles for HEIs in organising JPs
- Problems with recognition of qualifications
- Challenges in the accreditation/QA of JPs

JOQAR : essentials

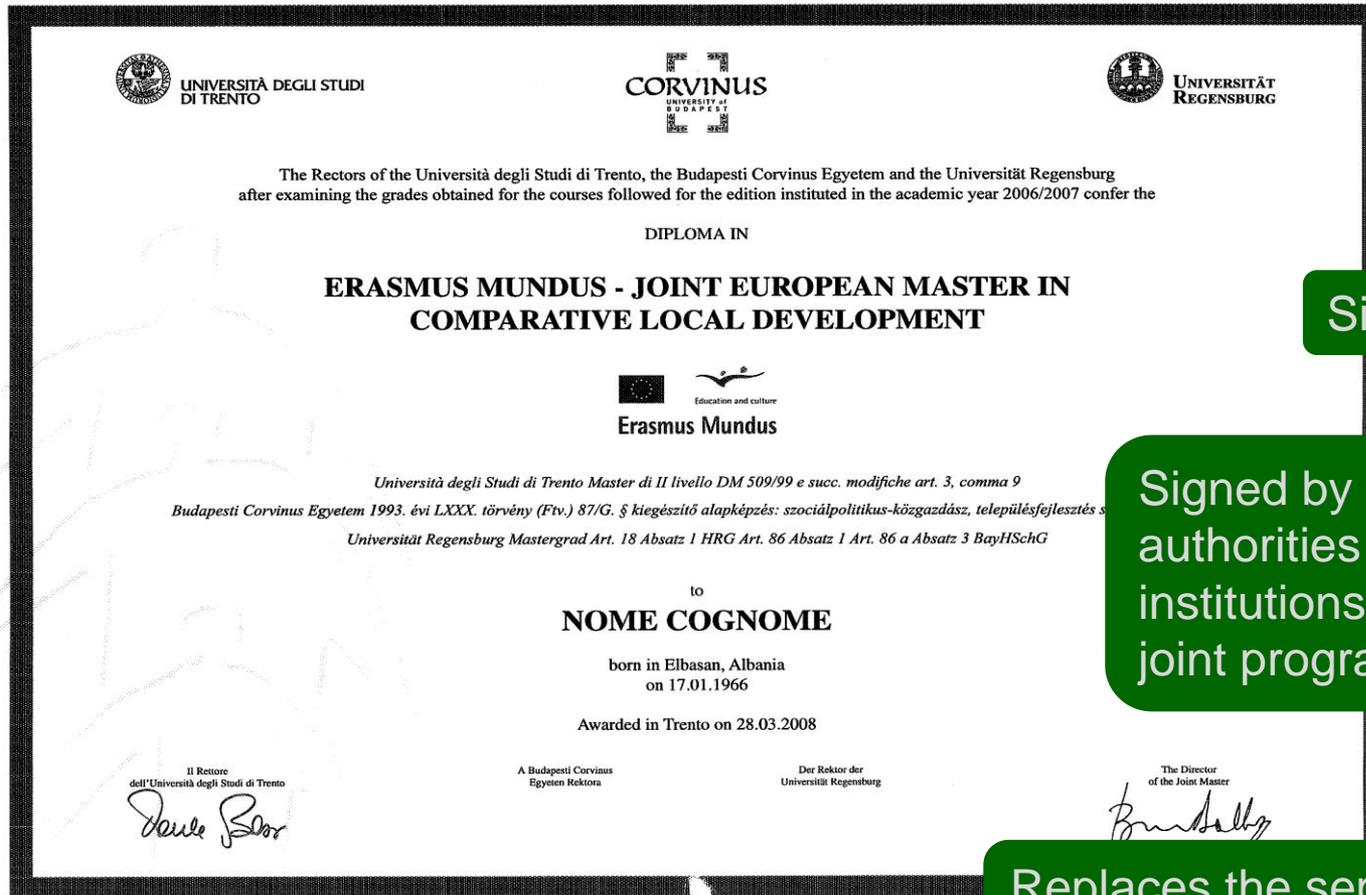
- Joint programmes: Quality Assurance and Recognition of degrees awarded (JOQAR)
- ECA+ project:
 - 14 Quality Assurance agencies
 - 4 ENIC-NARICs (recognition authorities)
- EU Erasmus Mundus Action 3 funding
- Nov. 2010 – Oct. 2013
- Overall aim:
to ensure that joint programmes are facilitated in two specific areas: accreditation and recognition



Joint programme and degree - Definitions

- **Joint programme:** „An integrated curriculum coordinated and offered jointly by different HEIs and leading to a double/multiple/joint degree“
- **Joint degree:** „A single document awarded by HEIs offering the joint programme and nationally acknowledged as the recognised award of the joint programme“

Joint degree: example



Single document

Signed by the competent authorities of the institutions involved in the joint programme

Replaces the separate (institutional/national) degrees

Recognition of joint degrees

1. Awareness-raising in HEIs about ENIC-NARICs' expectations regarding joint degrees
 - Degree design
 - Diploma supplement
 - Legal frameworks
2. Establishment of a common ground among ENIC-NARICs regarding the recognition of joint degrees
 - Legal principles
 - Consortium cooperation and programme offering
 - Degree awarding

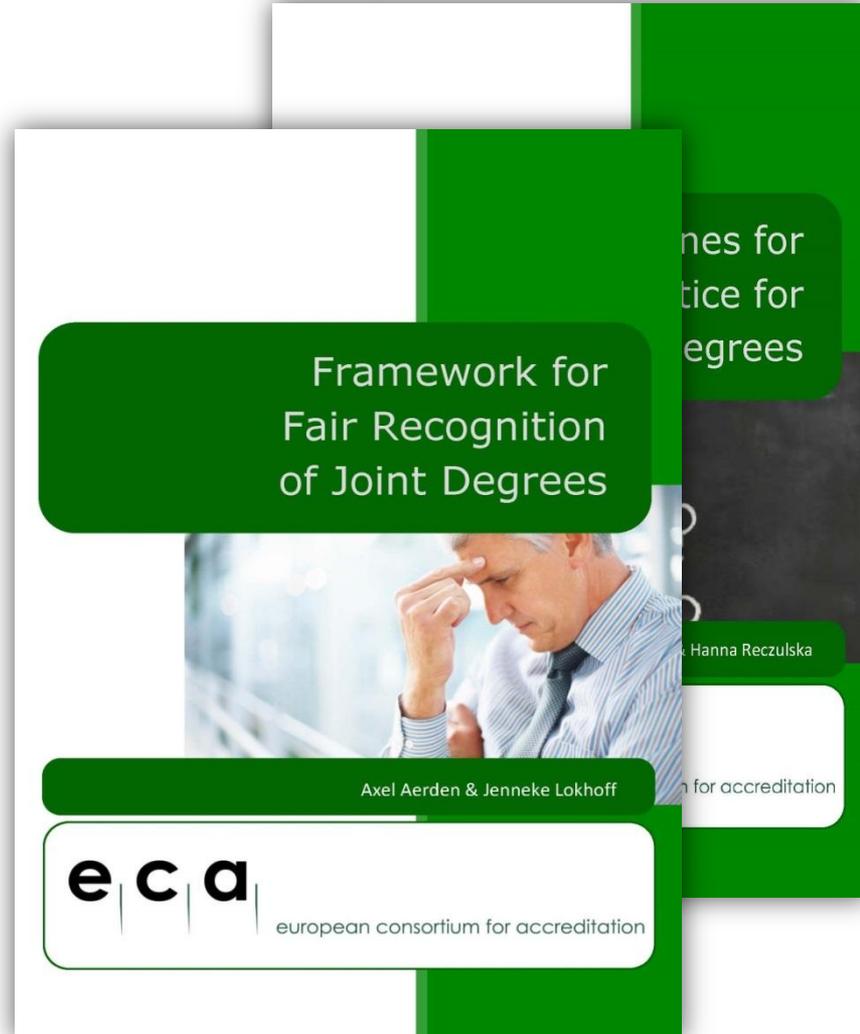
Overcoming challenges...

**Guidelines for Good Practice
for Awarding Joint Degrees**

Useful for HEIs

**Framework for Fair Recognition
of Joint Degrees**

Useful for recognition authorities



Accreditation of JPs: challenges

- Joint programmes are confronted with different national QA regimes
- There is no single QA/accreditation procedure
- Multiple procedures, frameworks, visits, panels, reports
- Decisions may only have an influence on national system

Source: ECA Conference on joint programmes, Graz, June 2010

JOQAR solutions for accreditation of JPs

Multilateral Agreement on the Mutual Recognition of Accreditation Results regarding Joint Programmes (MULTRA)

Coordination Point for Joint Programmes

Single Accreditation Procedures for Joint Programmes

ECApedia

The screenshot displays the ECApedia website interface. At the top, it says "european consortium for accreditation". Below this is a navigation bar with "Portal" selected, and options for "Discussion", "Read", "View source", "View history", and a search box. The main heading is "Portal: Joint programmes". The content area features the "JOINT PROGRAMMES" logo and the title "The Joint Programmes Portal". A paragraph defines a joint programme as one offered jointly by different higher education institutions. Below this are several sections: "Selected definition" (with an "edit" link), "Selected quote" (with an "edit" link), "Selected higher education system" (with an "edit" link), and another "Selected definition" (with an "edit" link). The "Selected definition" section contains text about accreditation and a list of bullet points. The "Selected quote" section contains a quote about awarding degrees. The "Selected higher education system" section contains text about the higher education system in Austria. At the bottom of the screenshot is the ECApedia logo and the text "e c a | european consortium for accreditation".

Multilateral Agreement on the Mutual Recognition of Accreditation Results regarding Joint Programmes (MULTRA)

The signing accreditation organisations agree to apply the ECA principles for accreditation procedures regarding joint programmes;

and confirm that within their competences they accept the results of the accreditation procedures of the other signing accreditation organisations when accrediting joint programmes

MULTRA

- Signing of MULTRA possible after external review of agency and observation of procedure
- Observation report by 2 observers from MULTRA agencies: decision by MULTRA signatory agencies
- MULTRA signed by 12 agencies in Austria, Colombia, Denmark, France, Germany, Netherlands and Flanders, Poland, Slovenia, Spain; Costa Rica to follow
- Open for other agencies/countries

Single accreditation procedures regarding joint programmes

Single procedure

- Procedure by:
 - One agency
- Focus of procedure
 - Whole joint programme
- Result:
 - National (accreditations) in countries of JP consortium



Single accreditation procedure

- 1 coordinating agency responsible for the procedure
- Agencies of other consortium countries can be involved:
 - Being informed on procedure and outcomes
 - Proposing additional national criteria
 - Proposing an expert for panel
 - Sending an observer to the site visit
- The totality of the joint programme is assessed
- 1 international panel; 1 site visit; 1 report

In JOQAR 4 pilot procedures of single accreditation of joint programmes (4 Erasmus Mundus joint Masters)

Pilot procedures: assessment framework

Shared component

- Criteria and procedure agreed by coordinating agencies

(Additional national components)

- Necessary (legal) criteria and procedural aspects added by other involved agencies

Decision

- By coordinating agency
- Accepted by involved agencies

Assessment standards and criteria (1/3)

1. General conditions

- *Criterion 1a:* Recognition
- *Criterion 1b:* Cooperation agreement
- *Criterion 1c:* Added value

2. Intended learning outcomes

- *Criterion 2a:* Shared
- *Criterion 2b:* Level
- *Criterion 2c:* Subject/discipline

Assessment standards and criteria (2/3)

3. Programme

- *Criterion 3a:* Admission
- *Criterion 3b:* Structure
- *Criterion 3c:* Credits

4. Internal quality assurance

- *Criterion 4a:* Common understanding
- *Criterion 4b:* Stakeholder involvement
- *Criterion 4c:* Continuous improvement

Assessment criteria (3/3)

5. Facilities and student support

- *Criterion 5a:* Facilities
- *Criterion 5b:* Support
- *Criterion 5c:* Services

6. Teaching and learning

- *Criterion 6a:* Staff
- *Criterion 6b:* Assessment of students
- *Criterion 6c:* Achievement

(7. Additional national criteria)

Additional national components problematic

Too many national criteria and national requirements in external QA/accreditation of joint programmes

- Sometimes not about quality
- Not suited for joint programmes
- Contradict each other

Very long list of examples:

- The assessment report (expert report) is required to be in the national language;
- National QA agencies which are not allowed to coordinate an international procedure / undertake a site visit abroad;
- Master thesis:
“max. 30 ECTS credits” vs. “at least 35% of the total number of credits”;
- ...

Outcomes evaluation of pilots

- Evaluated positively by the joint programme coordinators, experts, coordinating agencies and ECA
- Joint programmes welcome: advantage of 1 procedure; recommendations are beneficial for them
- Many decisions taken; decision-making phase ongoing
- Shared criteria viewed positively
- Remove additional national criteria for JPs
- Pool of trained experts for single procedures of JPs

Coordination Point for Joint Programmes

Conclusions of feasibility study:

- There is a demand amongst both the joint programmes and the QA agencies for a coordination point regarding joint programmes
- Main focus of the coordination point should be **the provision of information and the coordination of single accreditation procedures and MULTRA**
- ECA is prepared to provide the coordination point for joint programmes

Joint Programmes Portal

- ec|a
- SERVICES
- CROSSROADS
- ECAPEDIA
- EEEP EXPERTS PLATFORM
- ABOUT US

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Portal:Joint programmes



The Joint programmes portal provides information on the quality assurance of joint programmes, including accreditation issues, on the recognition of degrees awarded by joint programmes and on Erasmus Mundus. In addition, the portal provides a check-list for joint programmes.

Terminology

A clear presentation of the joint programme terminology and its concepts, with background information and agreed upon definitions.

The Check-list

The Check-list provides the lessons learnt from quality assurance as good practices for developing and managing joint programmes.

Practical guidelines

These practical guidelines come from different sources and cover several topics, such as sustainability, employability, etc.

Key publications

An overview of the most relevant publications with for each a link to a dedicated article and the download page.

Quality assurance

How to deal with specific internal and external quality assurance and with varying national quality assurance

Erasmus Mundus

Everything you need to know about Erasmus Mundus, including an overview of all Erasmus Mundus Master and Doctorate

Available ECA reports on JOQAR project



accréditation

THANK YOU VERY MUCH FOR YOUR ATTENTION



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